

heal™

Comprehensive Primary Care At Home

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Healthcare is broken



Patients wait 24 days to see a primary care physician (PCP)

50% of bad credit is caused by unpaid medical bills <$200

50% of prescription (Rx) medications are never taken by patients

Increase in doctor burnout

70% of hypertension is undiagnosed or under-treated

PCPs see avg. 40 patients per day

Doctors spend 2/3^{rds} of their time on bureaucracy

Rx complications cause senior falls

Massive shortage of PCPs

75% of emergency room (ER) visits belong in a doctor's office



Timely, convenient and quality care from Heal Doctors



Easy booking
for all ages



On-demand or
on your schedule



Tools for
total care



Unique access to home
environment

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Heal doctors have less patients to manage, so they spend 394% more time with each patient.



Heal liberates doctors from offices & bureaucracy.
By automating everything from booking to billing, our doctors can focus entirely on delivering high-quality care to our patients.

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"Heal eliminates or automates 65-70% of a typical offices' expenses...giving doctors time to provide high-quality care."

Forbes

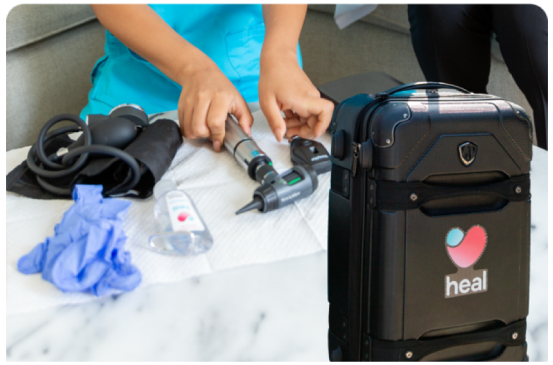
An experience that's always better than a doctor's office

- No 3-week waits to get an appointment
- No dirty, germ-filled waiting rooms
- No hurried, transactional 7-minute appointments
- No billing confusion
- No transportation, logistics or other hassles
- No choosing between work/life and seeing a doctor
- To your door in 2 hours
- Quality, unhurried care from highly qualified doctors
- 35 minutes in your home environment with a doctor who knows you
- One-touch booking with 100% price transparency
- Easy, secure access to your records, labs and care plan
- Private, convenient and available—12 hours/day, 365 days/year

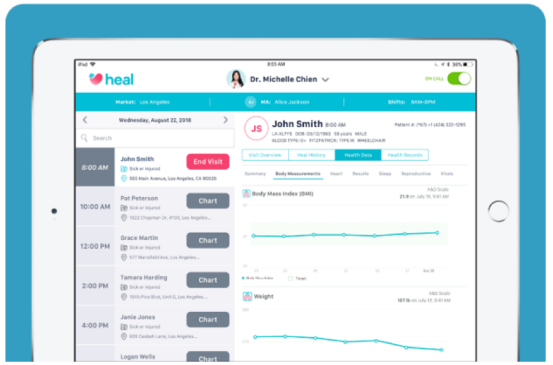
The tools, technology & team for unparalleled care delivery



A highly-vetted, licensed physician & certified medical assistant at every visit



On-the-go medical kit with point-of-care tests, blood draw supplies, and capabilities that exceed your local doctor's office



Health Insurance Portability and Accountability Act (HIPAA)-compliant electronic medical record (EMR) & Electronic Care Coordination with Heal Clinical Care Plan access for patients

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"The hospital is an edifice…for intensive care units and the operating room. Everything else can be done more safely, more conveniently, more economically in the patient's bedroom."

Dr. Eric Topol
Chief Academic Officer, Scripps Health

Doctor house calls are a gateway for cost controls throughout healthcare



30% cut ER visits



26% reduce admissions



37% lower specialist costs



21% lower costs for payers



Heal Doctors have the time and tools to practice full-scope primary care



Proactive outreach to payer's high-performance specialty network before referral is made



Constant coordination with case management



Post-care "closing loop" with specialists and inpatient providers



Careful monitoring of results and outcomes

Internal Heal survey data and analyses.

Heal helps payers lower costs by improving outcomes for patients

150K
House calls delivered

$78MM
In healthcare cost savings

+83
Patient satisfaction Net Promoter Score

78%
Care gaps closed

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"This isn't magic or even the health care of a distant future. It's a modern-day twist on the doctor's house call provided by Heal."

FORTUNE

Internal Heal survey data and analyses.

The Heal Hub is our award-winning, IoT platform enabling doctors to provide exceptional care of chronic conditions with real-time remote data



- Heal is the first company to offer truly integrated telemedicine
- The award-winning Heal Hub enables doctors to remotely see patient data in real-time, including blood pressures, weights, oxygen, pulse, blood sugar.
- The Heal Hub enables unparalleled care of chronic conditions (including CHF, hypertension, diabetes, and obesity) and acute conditions (COPD exacerbations, pneumonia, etc.) reducing inpatient and subspecialty waste
- See how patients benefit from Heal's integration of data, environmental factors, and health history here


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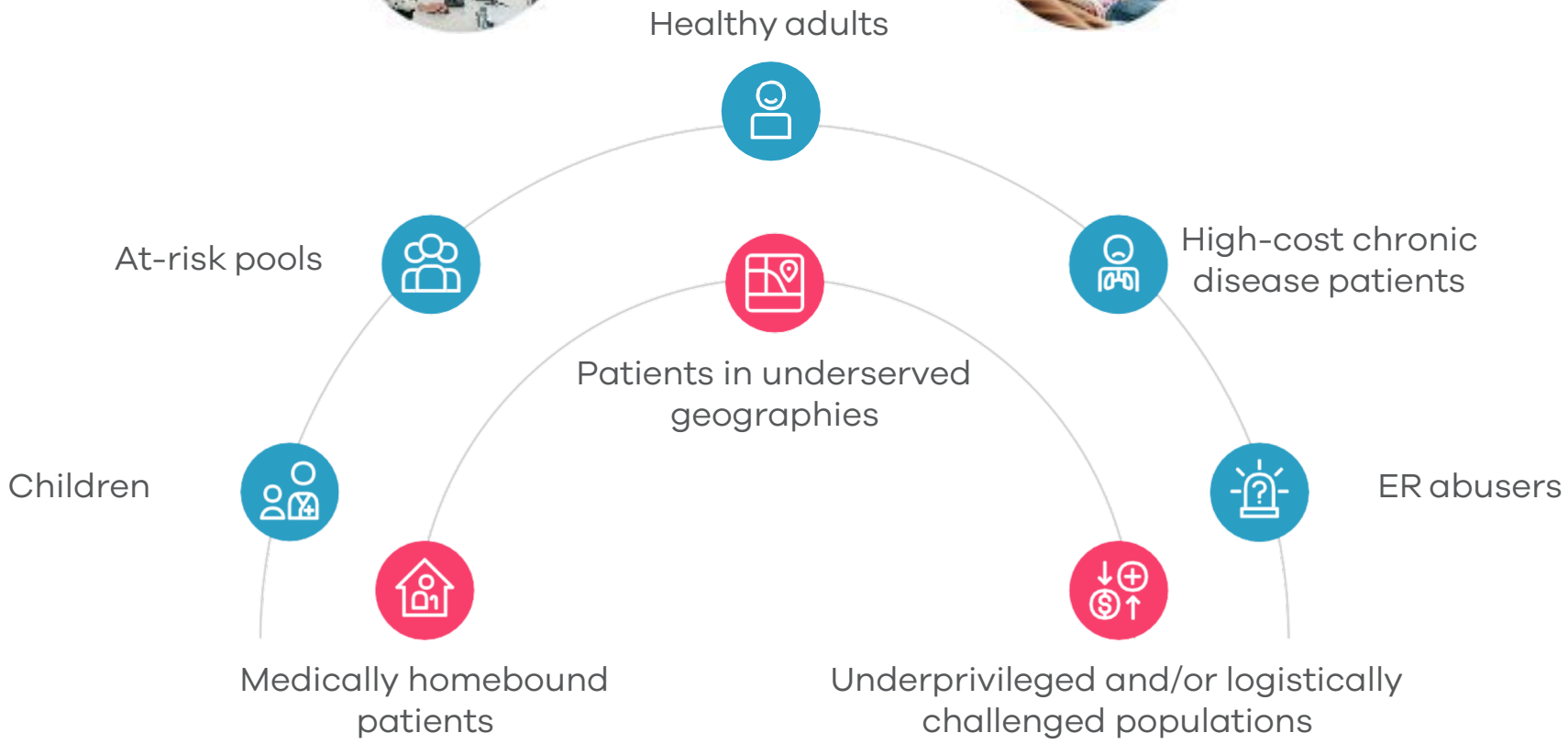
Heal's agile network is uniquely suited to serve all patients, everywhere

In-network fee-for-service provider





Capitated, shared risk primary care solutions



Questions?

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