

## DATA UNPLUGGED FUTURE OF DATA

## digiyatra

The transformational journey.

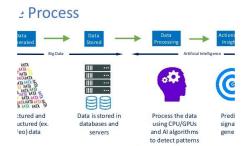
**Data-First Thinking Catalyses Al Readiness & Digital Maturity** 

29th November 24



#### Agenda











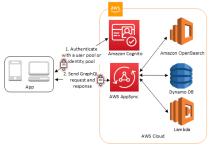
Data and Al

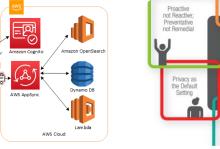
Vision and **Objectives** 

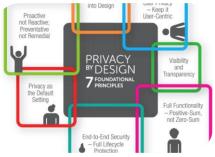
**Process flow** 

**Changing travel** 

**Don't Know Your** Customer













**Privacy by Design** 

**Adoption Metrics** 

New features on the anvil!

Future of Data: No **PII Data** 

**DYCE Architecture:** Concept

#### **Data and Al**

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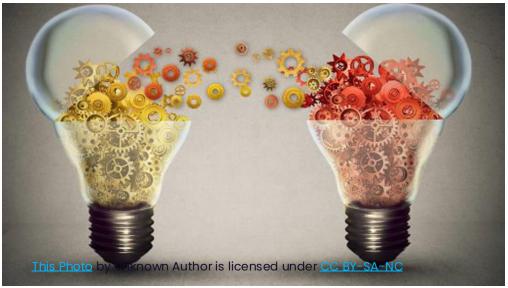
## How to Create Experiences? That are

- Delightful
- **<b>♦** Memorable
- **\*Contactless**
- **Safe**
- **Secure & Private**

Q: Situations and how to deal with them?

A: AI





#### **Vision and Objectives**



#### Creating Delightful, Memorable, Contact-less & Safe, Digital travel experiences.



'A walk in the park' experience, using single token face biometrics!



Seamless, Contact-less, Hassle-free, Secure and **Health-Risk-Free** process.



No manual intervention, frictionless ID, Travel and Health document checks.

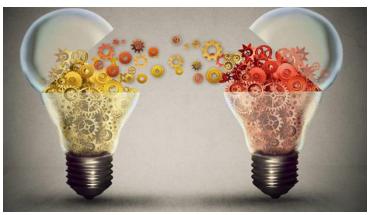


Enhanced throughputs, lesser Queue waiting times!



Data driven insights and decision making!

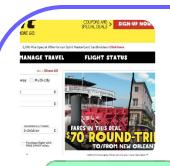




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#### **Process flow**





#### App Enrolment

- Mobile# / OTP
- AADHAAR# /OTP (e-Passport)
- Receive e-KYC with photo
- Selfie & face match
- DY-ID Credential created



#### Upload boarding Pass

- Upload PDF/ Image or scan boarding pass
- · ID & BP Name validation
- Click 'OK' to share boarding pass & ID credentials



#### Airport Entry Gates

- Scan boarding pass (Optional)
- Capture & Match face
- Validate Boarding Pass
- E-gate opens



#### **PESC**

- Capture & Match Face
- Validate Boarding Pass
- E-GateOpens



#### Automated Border Control

- Capture face
- Validate

   Boarding
   Pass with
   airline
   DCS.
- ScanPassport
- Validate face
- E-gate opens



#### Boarding Gate

- Capture & Match Face
- ValidateBoardingPass
- E-GateOpens

Digi Yatra Central Ecosystem and DY App

Coming soon!

#### How it's changing travel!



#### Convenient



Enroll from the comfort of your home.

Simple sharing of 'ID + Travel + Health' credentials.

Arrive 'Ready to Fly'

Eliminate multiple manual checks

## Secure & Private



Digital ID and Travel Docs validation.

No human error.

Privacy Preserving/ PbD.

#### **Faster**



Enhanced processing speed.

Reduced queuing times.

#### Safer



'Health-Risk-Free' process for all.

Safer and Happier passengers.

#### Sustainable



Lesser Airport footprint.

Lower per passenger costs.

Sustainable innovation.

Future proofing & resiliency.

Don't know your customers.

**Months** 

>23

digiyatra

But.....

Do know their needs!

sorry
digiyatra
doesn't know you!

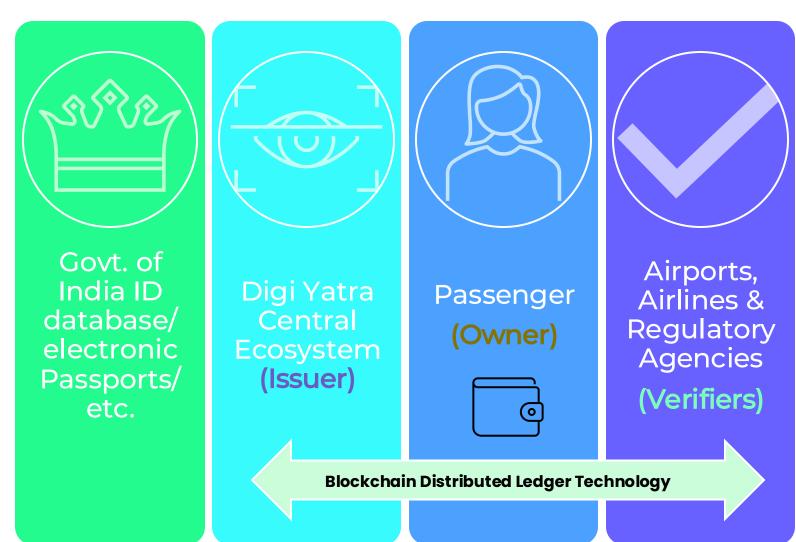
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#### **DYCE architecture: Concept**



## DYCE uses the following standards/ protocols

- World Wide Web Consortium(W3C) Standards.
- ☐ Self Sovereign Identity. (SSI)
- ☐ Verifiable Credentials. (VCs)
- Decentralized Identifiers.(DIDs)
- ☐ Trust layer on a Distributed Ledger. (Hyperledger Aries Golang/ ACAPy)
- ☐ Secure Wallets and publicprivate key pairs to ensure privacy and for data protection.



#### Empowered Passenger: Privacy by Design/ Default



- ☐ Passenger is fully empowered and in control of all the PII data
- ☐ Travel, Identity, Health credentials etc. are encrypted & stored in his/her smartphone in a secure wallet!

## Passenger shares credentials directly and knows:-

Who the data is shared with...

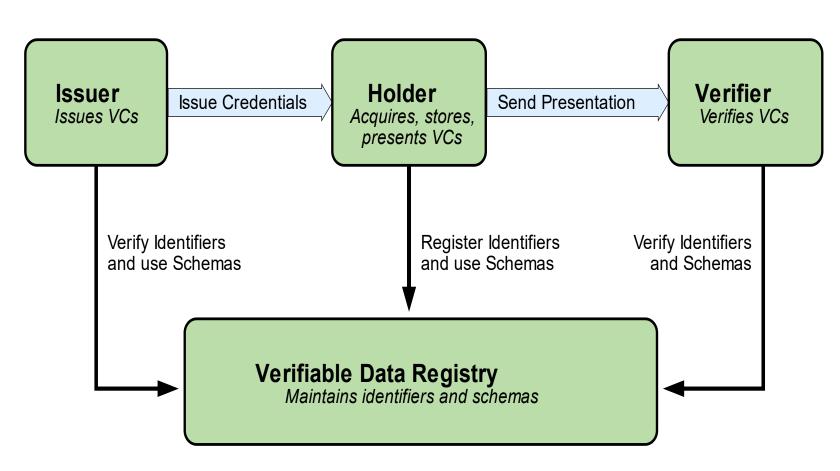
- ☐ Airlines
- Airports
- ☐ Immigration authorities (INT travel)

What data is shared...

- Name
- □ ID details
- Single token biometric face
- □ Passport data (if needed)

When it is shared...

Defined time before STD of the flight



## Digi Yatra App: Adoption Metrics



Sr. No.	Description	As on date	Total Users	App Ratings
1	Total App Downloads	19 <sup>th</sup> Nov – 2024	7.96 Million	
a)	Android	19 <sup>th</sup> Nov – 2024	4.71 Million	4.0
b)	iOS Apple	19 <sup>th</sup> Nov – 2024	3.25 Million	4.6

#### The Future: Cross industry use-cases



- ☐ Be the 'Travel Stack' of India', ID verification for travel, transportation, tourism & hospitality etc.
- ☐ Align with IATA One-ID, for global interoperability to deliver a seamless International Passenger process.
- □ Native Language support for the App plus an Al powered Chatbot
  - ☐ Voice, Video, text support in your own language
- ☐ Seamless ID validation services using DY Identity Credentials.
  - ☐ Simple, Safe and Secure
  - ☐ Scan QR code and match Live face with reference face.
  - ☐ Encrypted time based dynamic QR for secure validation.
  - ☐ No Loss, leakage, theft or pilferage of passenger's Personally Identifiable Information (PII) data!



#### New features - On the anvil!





## Passport based enrolment for Indian Citizens

- Ongoing discussions with stakeholders for integration through Digi Locker to fetch Passport data
- Enrolment for Indian Citizens



#### Driver's License Verified Credential from Digi Locker

- Driving License based Verified credential
- For passengers who do not want Aadhaar based registration
- For passengers with Name issues with Aadhaar (in case name is correct in DL)



#### E-Passport based enrolment

- Prototype testing is in progress.
- Enrolment for foreign citizens with electronic passports



#### Airline/ OTA App direct sharing

 Airline or OTA App direct sharing of boarding pass and ID credentials.

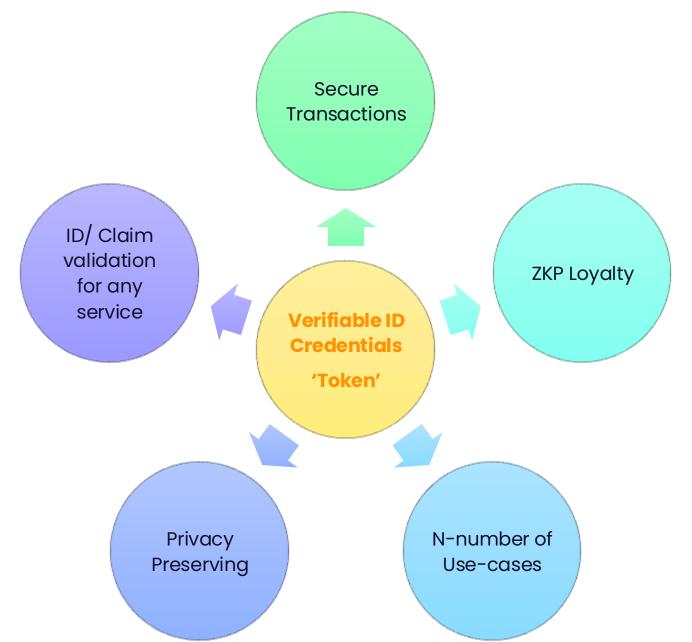


### Multi-Lingual App, Al-Chatbot

- Digi Yatra in a language of your choice
- Text, Voice and Video support for App users
- Query response
- Bot guided enrolment

#### Future of Data: No PII data!





#### **Data First, Al Next**

# Thank You digiyatra

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digiyatrafoundation.com